

## Requesting CompuMed Services

1. Let the sonographer know you only need **DICOM** files; you are uploading to a PACS server.
2. Have them give you a clean disc for each exam you need burned.
3. If they can't do a clean disc, have them give you the path to the exam you need.  
*Example: C:\Users\sparada.COMPUMED.000\Desktop\Sample DICOM Study*
4. You don't need JPEGs or MP4 file types or image players or DICOM viewers.

### Things to Consider before Uploading

1. For TTE echo exams, have the sonographer include measurement data.
  - They may include SR data with the exam which populates automatically.
  - They may include screen captures of measurement data with the images.
  - They may only have a hard-copy printout of measurements.
2. For CT/X-Rays, ask the technician for any preliminary reports or procedure notes.
3. If you have any hard-copy documents, please fax to **(310) 694-3963**.
4. Make sure you have a strong, stable internet connection for uploading.

### Requesting an Exam Read

Email any exam interpretation requests to [OPO@compumedinc.com](mailto:OPO@compumedinc.com).

Include the following details:

1. Patient Name or UNOS ID
2. Adult or Pediatric Case  
(include age if possible for pediatric cases).
3. Coordinator Name and Mobile Phone Number.
4. Study Type (TEE or TTE Echo., Cath., CT, etc.).  
Any additional information, attached documents, or PDF EKG.
5. If you need an EKG reviewed, attach a PDF to the email or fax to CompuMed at number **(310) 694-3963**.
6. You will receive a confirmation once we receive the request.

To request service by phone, you can always call **(310) 258-5012**.



### TECHNICAL SUPPORT

24/7/365 Technical Support

**(310) 258-5012**

[support@compumedinc.com](mailto:support@compumedinc.com)

[www.compumedinc.com](http://www.compumedinc.com)

If the number is unresponsive for any reason, please contact the numbers listed below, **24/7/365**.

Laura Carroll, CFO;  
**(310) 795-2212** (mobile)

Lee Keddie, CEO;  
**(425) 471-0484** (mobile)